

Due to COVID 19, there is always the possibility that some restrictions or impositions may be forced upon us at the last minute. We understand that there are some changes to the original event conditions, however all such changes are beyond our control and must be followed in accordance with SA Health directions.

We still believe everyone is going to have a great time and ultimately by agreeing to comply with these directions it means the concert can still go ahead safely. We appreciate your understanding and patience on the day.

**Please note the following important Government mandated changes to SummerSalt Adelaide at Glenelg Beach on Sunday 14 February 2021.**

We understand there is a lot of information here but we appreciate you taking the time to read this carefully. Don't worry, we will have customer service staff to assist you on the day.

**PLEASE READ CAREFULLY AND PASS ON TO OTHER MEMBERS OF YOUR GROUP.**

## **1. ALL PATRONS MUST BRING THEIR OWN CHAIR - NO CHAIR, NO ENTRY**

It is mandatory that all patrons bring a high back (*normal size*) fold up chair. Each patron must have their own chair. Chairs cannot be shared. This also applies to children. No other type of seating will be permitted. **(DO NOT BRING LOW BACK CHAIRS, BEAN BAGS, BLANKETS ETC).**

## **2. PLEASE ARRIVE WITH YOUR WHOLE SOCIAL GROUP IF POSSIBLE**

As patrons will be directed to sit in one of several zones as outlined below in (4), it would be ideal if you arrive together with your whole social group, to ensure that you can all sit together.

## **3. WHEN YOU ARRIVE AT THE VENUE**

Please make your way to an ENTRY GATE. To alleviate queues as much as possible, there will be 3 ENTRY GATES to choose from. Two near the Town Hall area and one to the north, near Colley Reserve. You may enter through any of these 3 GATES. Be aware that each gate corresponds to a ZONE and once in that ZONE you cannot move to any other ZONE at all. Each ZONE will have its own toilet blocks, bar and food, and access to first aid. COCONUT CLUB ticket holders please enter through GATE 1.

## **4. THE VENUE WILL BE SPLIT INTO 3 ZONES - PATRONS WILL BE ORGANISED INTO ZONES AND BLOCKS**

Inside the venue there will be 3 ZONES with BLOCKS in each zone. Patrons will be directed to sit in ROWS within a block - not dissimilar to the way cars are parked or people sit in a theatre setting. Upon entering the venue, please follow the instructions of the marshalls. You will be issued with a wristband which will be colour coded and have your designated BLOCK number written on it. That is your assigned BLOCK and that is where you must sit.

## **5. PATRONS CAN ONLY LEAVE THEIR CHAIR FOR 3 REASONS**

To purchase food and beverages, to use the toilets, or to seek first aid. Otherwise we ask all patrons to remain seated.

## **6. COCONUT CLUB TICKET HOLDERS - SOME CHANGES**

Due to the restrictions we are unable to offer a dedicated Coconut Club area. However we will be offering Coconut Club ticketholders an area closest to the stage to set up your chairs. This means you get to be front and centre to the action. You will still receive the other benefits such as dedicated entry (*at GATE 1*), dedicated bar lane, and a complimentary cocktail (*just show your wristband at the CC Bar*) Please enter through GATE 1 near Colley Reserve.

## **7. DANCING IN FRONT OF STAGE OR IN FRONT OF YOUR CHAIR IS NOT PERMITTED**

Again we understand this may sound draconian however this is a SA Health requirement and beyond our control.

## **8. SOCIAL DISTANCING WILL BE ENFORCED AROUND ENTRY POINT, BEACH, MAIN GATE AND BAR LANES**

We appreciate in advance your cooperation in keeping socially distanced when in any queue - whether it be for entry, food, bars or toilets.

## **9. COVID MARSHALLS WILL BE THERE TO HELP**

We will have COVID marshalls in place to help enforce social distancing and assist patrons as much as possible. Please cooperate and follow their instructions.

## **10. KEEPING THE EVENT SAFE**

Some of the things we are doing to make our event safe:

- Choice of digital tickets - we can scan your ticket on your phone at the entrance without having to make any contact.
- Regular touchpoint cleaning.
- Additional bar, food & sanitary facilities.
- Additional staffing - Security and Event staff to help manage social distancing onsite.
- COVIDSafe marshalls to ensure compliance
- Hand sanitiser stations.
- Increased communications to patrons and staff.
- Additional medical facilities and staffing where appropriate.

## **IMPORTANT**

- **Please stay home if you are unwell or experiencing any cold or flu symptoms no matter how mild.**
- **Please stay home if you have been in contact with someone who has tested positive for COVID-19.**
- **Please stay home if you have tested positive for COVID-19.**
- **Please stay home if you have travelled overseas or have been in a declared COVID-19 hot spot in the past.**
- **If you develop symptoms during the event please make your way to the First Aid Health tent immediately.**

